



SLINGSHOT HITCH, LLC

March 02,2020

RETURN POLICY:

Dear Valued Customer

Thank you, We hope you are excited about your purchase of your new Slingshot Hitch. However if you are not completely satisfied with your purchase please write to us an explain what the issue is. If we agree and we approve for the return to Slingshot Hitch.

Return it to us at your shipping expense for either a store credit or refund. Please note there will also be a 15% re-stocking fee of your original purchase price. Continue reading for more information below about our return policy.

RETURNS:

All returns must be postmarked within 3 business days of the customer's shipping received date.

All returned items must be in new and UNUSED and UN-MODIFIED condition with all original stickers and labels attached and all parts including Hitch Pin & Clip + 2 Bolts with locking nuts.

RETURN PROCESS:

Customer shall pay for all return shipping fees.

To return an item, place the item securely in its original carton & packaging and ship it back to Slingshot Hitch, Llc, 7262 Saddle up drive, Colorado Springs, CO 80922

REFUNDS:

After we receive your return and inspecting the condition of your item and approved, we will process your return. Please allow at least 3-7 business days from receipt of your item to process either your store credit or refund when approved.

Regarding Manufacturer defective products. Refer to our warranty policy.

Thank you very much
Sincerely
Art Brautigam
Slingshot Hitch, Llc

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